

# **Thurman Alford**

## **Warehouse Supervisor**

Arlington, TX

Self-motivated and goal driven leader who believes in accountability. Confident and reliable with ability to prioritize and handle multitask operations effectively and efficiently. Strong analytical and problem solving skills. Enjoy helping others and working in a team environment, and can also be self-sufficient.

- Warehouse Supervisor
  - Inventory Control
  - Production Supervisor
  - Production Planner/ Scheduler
  - Sales Manager
  - Supervisor/ Trainer
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## **Work Experience**

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### **Warehouse Supervisor**

**Ready Pac Foods** - Jackson, GA

2010 to 2011

- Responsible for making sure product is produced and shipped out in a timely manner.
- Scheduling of trucks to be loaded and off loaded based on destination of product.
- Printed out daily pick list, input, and verify orders picked. Printed bill of lading for shipments, check truck temps and issue temp tails and seals.
- Make sure all products are produced based on orders needed to be completed for shipment for daily local and long haul loads.
- Scheduled employee's time, vacations, and approved employee's time.

### **Production Supervisor**

**ConAgra Foods Inc** - Fort Worth, TX

2007 to March 2010

- Leads team members to identify, manage, and execute the plants process improvement opportunities.
- Manages production staff to attain production and quality goals. Identifies problems or bottlenecks in production processes and resolves issues.
- Ensures production resources including materials, equipment and human resources are available as needed to maintain production schedules.
- Supports continuous improvement goals in safety, quality, and cost and customer service.
- Responsible for managing and owning various functions of the business and creating an engaged and team oriented work force in order to improve business results. Implementing safety and (Good Manufacturing Practices)

### **Lowe's Home Improvement Sales Manager**

**Lowe,** - Mansfield, TX

2003 to 2007

TX

- Responsible for maintaining all aspects of store sales to include obtaining budgets, current promotions and advertisements.
- Hiring and recruiting all sales specialists and installation departments and installers. Resolving customer complaints in a timely manner to ensure customer satisfaction.
- Ensuring job lot quantities are maintained throughout the store by ordering product on a timely manner to keep store and products in stock to manage weekly and monthly sales budgets.
- Opening and closing duties of the store that included daily safety walks and conducting safe counts at the close of business day.
- Increased the stores Commercial Sales, business to business sales by 30% over last year's sales. By increase contact with all of commercial customers on a daily basis. Calling all business to business accounts to sale new product while managing their previous accounts and fulfill their orders.
- Manage over 85 employees that reported to me directly for sales and installation needs. Held weekly sales meeting with Sales team.

## **Assistant Store Manager**

**Circuit City** - Arlington, TX

1987 to 2003

- Supervised staffs of 80 employees along with managing complete Sales Staff.
  - Increased Store's year-to-date sales by 10% surpassed previous year sales figures by bring store from bottom 10% of company standards and numbers to be within the top 10 in company.
  - Human resource staffing for departments.
  - Opening and closing of the store.
  - Responsible for training and recruiting of new employees and college students.
  - Coaching of employees to perfect their sales and work ethic to maximize their annual review to increase their income.
  - Developed various sales program which yielded over 40% year-to-date sale
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## **Education**

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### **Business Management**

**Texas A&M University**

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## **Additional Information**

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### **Computer Skills**

Proficient in all Microsoft applications, AS400, and JDEdwards/Oracle environment. Specialty in Microsoft Access. Utilize LMS Labor Management System, Vocollect. Also used the following payroll systems to track over time and payroll Kronus, and Etime.